	<p>दि न्यू इण्डिया एश्यूरेंस कंपनी लिमिटेड THE NEW INDIA ASSURANCE CO. LTD. NORTH EASTERN REGIONAL OFFICE. G S ROAD. STARCITY COMPLEX, ABOVE RELIANCE TRENDS, 5TH FLOOR LACHIT NAGAR, GUWAHATI- 781007 (Govt of India Undertaking)</p>	<p>Phone – 0361- 2450639/ 2529016</p>
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CORRIGENDUM-1 for Ref: NERO/ITD/E-TENDER/AMC-2024/01 ,E-TENDER FOR AMC OF DESKTOPS, LAPTOPS, PRINTERS,SCANNERS AND PERIPHERALS

With reference to the tender notice no- NERO/ITD/E-TENDER/AMC-2024/1 Dtd- 01/03/2024, for **AMC of desktops, laptops,printers, scanners and peripherals** the competent authority has amended the following clauses:

Existing clause	Amended clause
<p><u>Ref: INSTRUCTIONS/GUIDELINES TO BIDDERS</u> <i>ELIGIBILITY CRITERIA : THE BIDDERS:</i> <i>(Page 1,Point 2A)</i> Should have an average annual turnover of Rs. 2 crores or more, towards maintenance of Desktops and similar line of business in India, for last three financial years (2020-2021,2021-2022,2022-2023).</p>	<p>Should have an average annual turnover of Rs. 2 Crore or more in IT relates Business for both sales and services for last three financial years (2020-2021,2021-2022,2022-2023).</p>
<p><u>Ref: INSTRUCTIONS/GUIDELINES TO BIDDERS</u> <i>ELIGIBILITY CRITERIA : THE BIDDERS:</i> <i>(Page 1,Point 2E)</i> Vendors should be a Microsoft Certified Partner</p>	<p>This clause stands omitted.</p>
<p><u>Ref: ANNEXURE-A (Page6 ,point 3)</u> Vendor should have average annual turnover for AMC contracts for hardware for servicing part exclusively, for the immediately past three financial years of Rs.2 crore or more. (Audited Balance Sheets & Chartered Accountant certificate to be attached)</p>	<p>Vendor should have average annual turnover for AMC contracts for hardware for servicing part and IT related Business, for the immediately past three financial years of Rs.2 crore or more. (Audited Balance Sheets & Chartered Accountant certificate to be attached).</p>
<p><u>ANNEXURE-G (Page 17 ,POINT- vii)</u> The vendor shall submit consolidated report furnishing the detailed breakdown of calls attended and status on monthly basis for all offices under Guwahati Regional office (530000). The vendor shall exclusively name one Resident</p>	<p>The vendor shall submit consolidated report furnishing the detailed breakdown of calls attended and status on monthly basis for all offices under Guwahati Regional office (530000). The vendor shall exclusively name one Resident Engineer who should be skilled. This engineer</p>

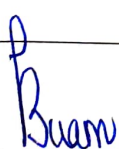
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दि न्यू इण्डिया एश्यूरेंस कंपनी लिमिटेड
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2529016

Engineer who should be skilled. This engineer shall be earmarked solely to provide services to offices of NIACL Guwahati Region only. This engineer shall be posted at RO Floor permanently during working hours of NIACL. He will attend to hardware problems of RO Floor. He will act as the single point of contact for attending calls and following the work progress He will not move out of RO Floor except in extreme case of exigency as asked by IT Dept.	shall be earmarked solely to provide services to offices of NIACL Guwahati Region only. This engineer shall be posted at RO Floor permanently during working hours of NIACL. He will attend to hardware problems of RO Floor. He will act as the single point of contact for attending calls and following the work progress He will not move out of RO Floor except in extreme case of exigency as asked by IT Dept. The bidder during the period of contract shall pay wages to resident engineer not less than that of Minimum wages as per the latest State Government rules Assam Notification for Skilled worker .
REF: ANNEXURE –A (Page6,Point- 6) Vendor should be a Microsoft Certified Partner (Certificate copy to be submitted)	This clause is omitted.
Ref: page 9: 6a a. Details of Annual Maintenance Contract of Computer Hardware and Peripherals only to be mentioned by vendors in case of dealing other line of business also	This clause stands omitted.
Ref: page 9: 6b b. To qualify in Technical Bid, the vendor should have an average annual turnover towards the Annual Maintenance contract of computer Hardware and Peripherals in India of Rs. 1 crore.	To qualify in Technical Bid, the vendor should have an average annual turnover towards the Annual Maintenance contract of computer Hardware and Peripherals and IT related sales and services in India of Rs. 2 crore for last 3 financial year. Accordingly, the column no.3 will read as ANNUAL turnover(in Crore.) instead of AMC.


Deputy General Manager
Guwahati Regional Office

