

Bid Corrigendum

GEM/2025/B/6518674-C3

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. **OPTION CLAUSE:** The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration
2. **AVAILABILITY OF OFFICE OF SERVICE PROVIDER:** An office of the Service Provider must be located in the state of Consignee. **DOCUMENTARY EVIDENCE TO BE SUBMITTED.**
3. Bidders can also submit the EMD with Account Payee Demand Draft in favour of
The New India Assurance Co Ltd
payable at
Mumbai
.
Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
4. Bidders can also submit the EMD with Banker's Cheque in favour of
The New India Assurance Co Ltd
payable at
Mumbai
.
Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
5. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
6. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
7. Buyer uploaded ATC document [Click here to view the file.](#)
8. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
9. Buyer Added text based ATC clauses

ADDENDUM -1

Annual Maintenance Service for Desktops, Laptops, and Peripherals

(Bid Number GEM/2025/B/6518674)

Date - 11/08/2025

SN	Page no	Clause Tender Ref	Description in the tender (Tender Ref)	Changes to																
1	6 , 22 of ATC	1. SCOPE OF WORK (SOW) - Repair and Maintenance Services (Hardware):	ii. The AMC for various items details as mentioned below: - a) Printer & All in one printer: - Comprehensive AMC including toner, ribbon and cartridge. b) Laptop, Desktop and Server: - Comprehensive AMC including CMOS battery and laptop battery.	ii. The AMC for various items details as mentioned below: - a) Printer & All in one printer: - Comprehensive AMC including toner, ribbon and excluding cartridge. b) Laptop, Desktop and Server: -Comprehensive AMC excluding CMOS battery and laptop battery.																
2	Pg. 1	Bid Document - /Bid End Date/Time	14-08-2025 16:00:00	As mentioned on GeM portal																
3	Pg 13	Minimum Wage Clause	Minimum Wage should be ensured by the vendors to the resources according to respective Govt guidelines.	Minimum Wage should be ensured by the vendors to the resources according to central Govt guidelines.																
4	NA	Commercial	NA	<table><tr><td>SERVER</td><td>Serial No</td></tr><tr><td>Dell Power Edge R730</td><td>9D0Q882, 9D0N882</td></tr><tr><td>Dell 720</td><td>HBMZGZ1, H05K622, 515K622</td></tr><tr><td>HP Prolint ML 350</td><td>SGH834YB20</td></tr><tr><td>SUN X1450</td><td>0841QAR052, 0841QAR0D3</td></tr><tr><td>IBM 346</td><td>99AZEPM</td></tr><tr><td>Dell 420</td><td>45RR022, 76RR022, 95RR022</td></tr><tr><td>Dell Power Edge 2800</td><td>323BL1S</td></tr></table>	SERVER	Serial No	Dell Power Edge R730	9D0Q882, 9D0N882	Dell 720	HBMZGZ1, H05K622, 515K622	HP Prolint ML 350	SGH834YB20	SUN X1450	0841QAR052, 0841QAR0D3	IBM 346	99AZEPM	Dell 420	45RR022, 76RR022, 95RR022	Dell Power Edge 2800	323BL1S
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Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)

