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आज़ादी का  
अमृत महोत्सव

दि न्यू इन्डिया एश्योरन्स कंपनी लिमिटेड, मुंबई (प्र.का.)  
THE NEW INDIA ASSURANCE CO. LTD. MUMBAI (H.O.)

ADDENDUM-1

**REQUEST FOR PROPOSAL (RFP) FOR PROCUREMENT OF CLOUD BASED ENDPOINT &  
SERVER SECURITY SOLUTION**

**BID Number- GEM/2026/B/7193575 , Date- 04-02-2025**

S N	Page no	Clause Tender Ref	Sub Ref	Description in the tender (Tender Ref)	Changes to
1	12	Scope Of Work	16.5) One Time Implementation	NA	The cost of license during the implementation period needs to be included in the cost of one time implementation. License under the contract should be valid for a period of 5 years from the date of go live.
2	19	SECTION-II	PART A TECHNICAL BID (ONLINE)	NA	Bidder should submit a Solution Document vetted and approved by OEM along with technical bid which shall include: 1.Technical Architecture 2.Make/Model/Versions of all hardware/software/License components used for the solution. 3.Solution Document with Bidders Assumptions, Prerequisites/NIA Dependencies, Deployment plan etc.
3	24	ANNEXURE-1	2.0) Eligibility Criteria for Bidders	NA	Undertaking on Bidder's letterhead for Bidder's Financial Standing It should declare that "the firm is not under liquidation, court receivership, bankruptcy, or blacklisted by any government body".

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4	24	ANNEXURE-1	2.0) Eligibility Criteria for Bidders	<p>The proposed OEM solution must have been successfully deployed on a minimum of 1500 servers and minimum 13000 endpoints in Any Government /BFSI*/PSU company in the last 3 years.</p> <p>Note: At least one PSU/ Central/ State Government /Regulatory Bodies reference is required. * BFSI must be an organization having a minimum of 500 branches or Rs. One Lakh Crores Business in India.</p>	<p>The proposed OEM solution must have been successfully deployed in at least two entities (Any Government /BFSI*/PSU company) in the last 3 years on:</p> <ol style="list-style-type: none"><li>1. A minimum of 12000 endpoints and</li><li>2. A minimum of 500 servers.</li></ol> <p>Note: Out of the two entities, at least one PSU/ Central/State Government /Regulatory Bodies reference is required.</p> <p>* BFSI must be an organization having a minimum of 500 branches or Rs. One Lakh Crores Business in India.</p>
5	25	ANNEXURE-2	Management Console	<p>The proposed solution should have a single console for policy management of all the EPP, EDR, Exploit Protection, Host Firewall, FIM etc.</p>	<p>The proposed solution should have a single console for policy management of all the EPP, EDR, Exploit Protection, Host Firewall, FIM (for servers) etc.</p>
6	27	ANNEXURE-2	Management Console	<p>The management console must support policy inheritance across a multi-tenant console with a unified policy for Windows, macOS, Linux and containers</p>	<p>The management console must support a hierarchical policy structure with inheritance, allowing a single, unified security baseline to be applied across Windows, macOS, Linux, and Container workloads from a central interface.</p>
7	27	ANNEXURE-2	Agent	<p>There must be no downtime associated during installation/upgrading the agents</p>	<p>There must be no downtime associated during installation/upgrading the agents on servers</p>
8	27	ANNEXURE-2	Agent	<p>The proposed solution should be able to disable the agents from the console temporarily for troubleshooting or testing.</p>	<p>The proposed solution should be able to disable specific features from the console temporarily for troubleshooting or testing</p>

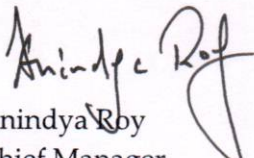
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9	30	ANNEXURE-2	Response & Remediation	The proposed solution should be able to select an entire group of events (via search filters, saved queries, incident /campaign /storyline grouping) and mark them as a single threat, then execute response/remediation actions at scale with safeguards and auditability	The proposed solution should be able to select an entire group of events (via search filters/ saved queries/incident/campaign/storyline grouping) and mark them as a single threat, then execute response/remediation actions at scale with safeguards and auditability
10	30	ANNEXURE-2	Response & Remediation	The proposed solution should be able to undo any system level changes related to the attack without any need to run scripts (Registry edits, configuration changes etc.)	The proposed solution should be able to undo any system level changes related to the attack without any need to run scripts (Registry edits, configuration changes etc.) natively or through soc integration
11	31	ANNEXURE-2	Integration & Logs	The proposed solution should be capable of integrating with NIA's current and future IT and Security solutions including Active Directory, SIEM, DLP, NAC, NTP, Internet Proxy and Ticketing tool without any additional license / cost. The credentials of other IT and Security solutions (if any) stored by the proposed solution for the purpose of threat detection, protection and response should be encrypted as per industry standards. Credentials should be encrypted.	The proposed solution should be capable of integrating with NIA's current and future IT and Security solutions,(in case NIA decide to upgrade to XDR in future) including Active Directory, SIEM, DLP, NAC, NTP, Internet Proxy and Ticketing tool without any additional license / cost. The credentials of other IT and Security solutions (if any) stored by the proposed solution for the purpose of threat detection, protection and response should be encrypted as per industry standards. Credentials should be encrypted.

  
Anindya Roy  
Chief Manager