

**Self appraisal report for Year (2023-24)**

**Auditor Agency: Sunil Dutt(National Institute of Technical Teachers Training & Research (Ministry of Education, Govt. of India), Sector-26, Chandigarh 160 019 (India).)**

**Ministry Name: Ministry of Finance**

**Department Name: Department of Financial Services**

**Public Authority Name: The New India Assurance Company Ltd.**

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
<b>1</b>	<b>Organisation and Function</b>							
<b>1.1</b>	<b>Particulars of its organisation,functions and duties[Section 4(1)(b)(i)]</b>							
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	THE INDIA ASSURANCE CO. LTD., HEAD OFFICE, 87 M. G. ROAD, FORT, MUMBAI – 400001, UNDER <a href="https://newindia.co.in/home/about-us">https:// newindia.co.in/home &gt;about us</a>	Fully Met	1.28	<a href="https://www.newindia.co.in/">https://www.newindia.co.in/</a> ; <a href="https://www.newindia.co.in/right-to-information">https://www.newindia.co.in/right-to-information</a> ; <a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a>
1.1.2	Head of the organization	Fully Met	1.28	1.28	Ms. Neerja Kapur, Chairman-cum-Managing Director. upto April 2024.	Fully Met	1.28	<a href="https://www.newindia.co.in/management">https://www.newindia.co.in/management</a>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					New CMD yet to join. <a href="https://newindia.co.in">https://newindia.co.in</a> >home>about us			
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	<a href="https://newindia.co.in">https://newindia.co.in</a> >home>about us>Profile>Ethos>Citizens' Charter	Fully Met	1.28	<a href="https://www.newindia.co.in/company-profile">https://www.newindia.co.in/company-profile</a>
1.1.4	Function and duties	Fully Met	1.28	1.28	<a href="https://newindia.co.in">https://newindia.co.in</a> >home>Legal Section>Right to Information>compliance under Sec.4(1)(b)>Point no. 1 & 2.	Fully Met	1.28	Same as above
1.1.5	Organization Chart	Fully Met	1.28	1.28	<a href="https://newindia.co.in">https://newindia.co.in</a> >home>about us>Our Offices	Partially Met	0.64	<a href="https://newindia.co.in">https://newindia.co.in</a> >home>about us>Our Offices; It is advised to provide organizational chart also
1.1.6	Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/	Fully Met	1.28	1.28	<a href="https://newindia.co.in">https://newindia.co.in</a> >home>About	Fully Met	1.28	Same as above; <a href="https://www.newindia">https://www.newindia</a>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	Commissions constituted from time to time have been dealt				us>Financial >Annual Reports			.co.in/workforce; https://www.newindia.co.in/our-offices; https://www.newindia.co.in/company-financials
<b>1.2</b>	<b>Power and duties of its officers and employees[Section 4(1) (b)(ii)]</b>							
1.2.1	Powers and duties of officers (administrative, financial and judicial)	Fully Met	1.54	1.54	https://newindia.co.in>home>Legal Section>Right to Information >compliance under Sec.4(1)(b)>Point no. 2.	Fully Met	1.54	https://www.newindia.co.in/right-to-information; https://www.newindia.co.in/right-to-information/rti-compliance
1.2.2	Power and duties of other employees	Fully Met	1.54	1.54	https://newindia.co.in>home>Legal Section>Right to Information >compliance under Sec.4(1)(b)>Point no. 2.	Fully Met	1.54	Same as above
1.2.3	Rules/ orders under which powers and duty are derived and	Fully Met	1.54	1.54	https://newindia.co.in>home>Legal Section>Right to Information	Fully Met	1.54	Same as above

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					>compliance under Sec.4(1)(b)>Point no. 4			
1.2.4	Exercised	Fully Met	1.54	1.54	https://newindia.co.in>home>Legal Section>Right to Information>compliance under Sec.4(1)(b)>Point no. 4	Fully Met	1.54	Same as above
1.2.5	Work allocation	Fully Met	1.54	1.54	https://newindia.co.in>home>Legal Section>Right to Information>compliance under Sec.4(1)(b)>Point no. 4	Fully Met	1.54	Same as above
<b>1.3</b>	<b>Procedure followed in decision making process [Section 4(1)(b)(iii)]</b>							
1.3.1	Process of decision making Identify key decision making points	Fully Met	1.54	1.54	https://newindia.co.in>home>Legal Section>Right to Information>compliance under Sec.4(1)(b)>Point no. 4	Fully Met	1.54	https://www.newindia.co.in/right-to-information; https://www.newindia.co.in/right-to-information/rti-compliance

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.3.2	Final decision making authority	Fully Met	1.54	1.54	https:// newindia.co.in>home>Legal Section>Right to Information >compliance under Sec.4(1)(b)>Point no. 3	Fully Met	1.54	Same as above
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54	1.54	https:// newindia.co.in>home>Legal Section>Right to Information >compliance under Sec.4(1)(b)>Point no. 5	Fully Met	1.54	Same as above
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	https:// newindia.co.in>home>Profile>Benchmark Mark>Ethos >Citizen's Charter for servicing	Fully Met	1.54	Same as above; https:// www.newindia.co.in/company-profile>Ethos>Citizens Charter
1.3.5	Channel of supervision and accountability	Fully Met	1.54	1.54	https:// newindia.co.in>home>Legal Section>Right to Information >compliance under Sec.4(1	Fully Met	1.54	Same as above

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					)(b)>Point no. 3			
<b>1.4</b>	<b>Norms for discharge of functions[Section 4(1)(b)(iv)]</b>							
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	https:// newindia.co.in>home >Products	Fully Met	1.54	https://www.newindia.co.in/right-to-information; https://www.newindia.co.in/right-to-information/rti-compliance; https://www.newindia.co.in/all-products
1.4.2	Norms/ standards for functions/ service delivery	Fully Met	1.54	1.54	https:// newindia.co.in>home > information and help->Policy for protection of Policy holder's interest	Fully Met	1.54	Same as above
1.4.3	Process by which these services can be accessed	Fully Met	1.54	1.54	https:// newindia.co.in>home >about us AND https:// newindai.co.in> Legal Section>Right to Information	Fully Met	1.54	Same as above

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					>compliance under Sec.4(1)(b)			
1.4.4	Time-limit for achieving the targets	Fully Met	1.54	1.54	https:// newindia.co.in>home>About us->Profile->ethos->citizens charter	Fully Met	1.54	Same as above
1.4.5	Process of redress of grievances	Fully Met	1.54	1.54	https:// newindia.co.in>home>Suggestion and complaints>Grievance Redressal	Fully Met	1.54	Same as above; https:// www.newindia.co.in/grievance
<b>1.5</b>	<b>Rules, regulations, instructions manual and records for discharging functions[Section 4(1)(b)(v)]</b>							
1.5.1	Title and nature of the record/ manual /instruction.	Fully Met	1.92	1.92	https:// newindia.co.in>Legal Section>Right to Information>compliance under Sec.4(1)(b)-Point no.5	Fully Met	1.92	https://www.newindia.co.in/right-to-information; https://www.newindia.co.in/right-to-information/rti-compliance; https://www.newindia.co.in/public-disclosure
1.5.2	List of Rules, regulations, instructions manuals and records.	Fully Met	1.92	1.92	https:// newindia.co.in>Legal Section>Right to Information	Fully Met	1.92	Same as above

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					>compliance under Sec.4(1)(b)-Point no.5			
1.5.3	Acts/ Rules manuals etc.	Fully Met	1.92	1.92	https://newindia.co.in>Legal Section>Right to Information >compliance under Sec.4(1)(b)-Point no.5	Fully Met	1.92	Same as above
1.5.4	Transfer policy and transfer orders	Fully Met	1.92	1.92	https://newindia.co.in>Legal Section>Right to Information >compliance under Sec.4(1)(b)-Point no.20	Partially Met	0.96	https://www.newindia.co.in/right-to-information/rti-compliance; New India Assurance Company, Mumbai is advised to provide/upload complete detail
<b>1.6</b>	<b>Categories of documents held by the authority under its control[Section 4(1)(b) (vi)]</b>							
1.6.1	Categories of documents	Fully Met	3.85	3.85	https://newindia.co.in>Legal Section>Right to Information >compliance under Sec.4(1)(b)-Point no.6	Fully Met	3.85	https://www.newindia.co.in/right-to-information; https://www.newindia.co.in/right-to-information/rti-



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL compliance
1.6.2	Custodian of documents/categories	Fully Met	3.85	3.85	<a href="https://newindia.co.in">https:// newindia.co.in</a> >Legal Section>Right to Information >compliance under Sec.4(1)(b)-Point no.6	Fully Met	3.85	Same as above
<b>1.7</b>	<b>Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]</b>							
1.7.1	Name of Boards, Council, Committee etc.	Fully Met	0.96	0.96	<a href="https://newindia.co.in">https:// newindia.co.in</a> >Legal Section>Right to Information >compliance under Sec.4(1)(b)-Point no.8 and <a href="https://newindia.co.in">https:// newindia.co.in</a> >About Us>Financials>Annual Report	Fully Met	0.96	<a href="https://www.newindia.co.in/management">https://www.newindia.co.in/management</a> ; <a href="https://www.newindia.co.in/right-to-information">https://www.newindia.co.in/right-to-information</a> ; <a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a> ; <a href="https://www.newindia.co.in/assets/docs/right-to-information/point%20no.%208.8%20composition%20of%20committee%20of%20board.pdf">https://www.newindia.co.in/assets/docs/right-to-information/point%20no.%208.8%20composition%20of%20committee%20of%20board.pdf</a>
1.7.2	Composition	Fully Met	0.96	0.96	<a href="https://newindia.co.in">https:// newindia.co.in</a>	Fully Met	0.96	Same as

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					ia.co.in>About Us>Financials >Annual Report			above
1.7.3	Dates from which constituted	Fully Met	0.96	0.96	https:// newindia.co.in>About Us>Financials >Annual Report	Fully Met	0.96	Same as above
1.7.4	Term/ Tenure	Fully Met	0.96	0.96	https:// newindia.co.in>About Us>Financials >Annual Report	Fully Met	0.96	Same as above
1.7.5	Powers and functions	Fully Met	0.96	0.96	https:// newindia.co.in>Legal Section>Right to Information >compliance under Sec.4(1)(b)-Point no.5 AND https:// newindai.co.in>About Us>Financials>Annual Report	Fully Met	0.96	Same as above; https:// www.newindia.co.in/assets/docs/investors/NIA-AR-2022-23-2%20Col-English-Combine.pdf
1.7.6	Whether their meetings are open to the public?	Fully Met	0.96	0.96	https:// newindia.co.in>Legal Section>Right to Information >compliance under Sec.4(1	Fully Met	0.96	Same as above

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1.7.7	Whether the minutes of the meetings are open to the public?	Fully Met	0.96	0.96	)(b)-Point no.8 <a href="https://newindia.co.in/AboutUs/Financials/AnnualReportANDhttps://newindia.co.in/home/LegalSection/RighttoInformation/Complianceu/s4(1)(b)/Pointno.8">https:// newindia.co.in&gt;About Us&gt;Financials &gt;Annual Report AND https://newindia.co.in&gt;home&gt;Legal Section&gt;Right to Information &gt;Compliance u/s4(1)(b)&gt;Point no. 8</a>	Fully Met	0.96	Same as above
1.7.8	Place where the minutes if open to the public are available?	Fully Met	0.96	0.96	<a href="https://newindia.co.in/AboutUs/Financials/AnnualReportANDhttps://newindia.co.in/home/LegalSection/RighttoInformation/Complianceu/s4(1)(b)/Pointno.8">https:// newindia.co.in&gt;About Us&gt;Financials &gt;Annual Report AND https://newindia.co.in&gt;home&gt;Legal Section&gt;Right to Information &gt;Compliance u/s4(1)(b)&gt;Point no. 8</a>	Partially Met	0.48	<a href="https://www.newindia.co.in/company-financials;">https://www.newindia.co.in/company-financials;</a> ; New India Assurance Company, Mumbai is advised to provide/upload complete detail
<b>1.8</b>	<b>Directory of officers and employees[Section 4(1) (b) (ix)]</b>							
1.8.1	Name and designation	Fully Met	3.85	3.85	Details of Officers at Head Office and Other	Fully Met	3.85	<a href="https://www.newindia.co.in/right-to-information;">https://www.newindia.co.in/right-to-information;</a> ht

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					Offices are uploaded under <a href="https://newindia.co.in">https://newindia.co.in</a> >Legal Section>Right to Information >compliance under Sec.4(1)(b)-Point no.9 AND <a href="https://newindai.co.in">https://newindai.co.in</a> >Home>About us>our offices.			<a href="https://www.newindia.co.in/right-to-information/rti-compliance">tps://www.newindia.co.in/right-to-information/rti-compliance</a>
1.8.2	Telephone , fax and email ID	Fully Met	3.85	3.85	Details of Officers at Head Office and Other Offices are uploaded under <a href="https://newindia.co.in">https://newindia.co.in</a> >Legal Section>Right to Information >compliance under Sec.4(1)(b)-Point no.9 AND <a href="https://newindai.co.in">https://newindai.co.in</a> >Home>About	Fully Met	3.85	Same as above

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					us>our offices.			
<b>1.9</b>	<b>Monthly Remuneration received by officers &amp; employees including system of compensation[Section 4(1) (b) (x)]</b>							
1.9.1	List of employees with Gross monthly remuneration	Fully Met	3.85	3.85	Statement showing monthly pay scale of officers and staff are uploaded on <a href="https://newindia.co.in/Legal-Section-Right-to-Information-compliance-under-Sec.4(1)(b)-Point-no.10(2)">https:// newindia.co.in&gt;Legal Section&gt;Right to Information &gt;compliance under Sec.4(1)(b)-Point no.10 (2)</a>	Fully Met	3.85	<a href="https://www.newindia.co.in/right-to-information; https://www.newindia.co.in/right-to-information/rti-compliance; https://www.newindia.co.in/assets/docs/right-to-information/Nia_employee_gross_salary_Apr_2024%20(1)%20(2).pdf">https://www.newindia.co.in/right-to-information; https://www.newindia.co.in/right-to-information/rti-compliance; https://www.newindia.co.in/assets/docs/right-to-information/Nia_employee_gross_salary_Apr_2024%20(1)%20(2).pdf</a>
1.9.2	System of compensation as provided in its regulations	Fully Met	3.85	3.85	<a href="https://newindia.co.in/Legal-Section-Right-to-Information-compliance-under-Sec.4(1)(b)-Point-no.10(1)">https:// newindia.co.in&gt;Legal Section&gt;Right to Information &gt;compliance under Sec.4(1)(b)-Point no.10 (1)</a>	Fully Met	3.85	Same as above; <a href="https://www.newindia.co.in/assets/docs/right-to-information/point%20no.%201.9.2.pdf">https://www.newindia.co.in/assets/docs/right-to-information/point%20no.%201.9.2.pdf</a>
<b>1.10</b>	<b>Name, designation and other particulars of public information officers[Section 4(1) (b) (xvi)]</b>							
1.10.1	Name and designation of the public information officer (PIO), Assistant Public Information officer	Fully Met	3.85	3.85	<a href="https://newindia.co.in/Legal">https:// newindia.co.in&gt;Legal</a>	Fully Met	3.85	<a href="https://www.newindia.co.in/r">https://www.newindia.co.in/r</a>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	(APIO) & Appellate Authority				Section>Right to Information >compliance under Sec.4(1)(b)-Point no.16 AND <a href="https://newindia.co.in">https:// newindia.co.in</a> >Legal Section>Right to Information>			ight-to-information
1.10.2	Address, telephone numbers and email ID of each designated official.	Fully Met	3.85	3.85	<a href="https://newindia.co.in">https:// newindia.co.in</a> >Legal Section>Right to Information >compliance under Sec.4(1)(b)-Point no.16 AND <a href="https://newindia.co.in">https:// newindia.co.in</a> >Legal Section>Right to Information>	Fully Met	3.85	Same as above
<b>1.11</b>	<b>No. Of employees against whom Disciplinary action has been proposed/ taken(Section 4(2))</b>							
1.11.1	No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings	Fully Met	3.85	3.85	<a href="https://newindia.co.in">https:// newindia.co.in</a> >Legal Section>Right to Information >compliance under Sec.4(1)(b)-Point no.19	Fully Met	3.85	<a href="https://www.newindia.co.in/right-to-information">https://www.newindia.co.in/right-to-information</a> ; <a href="https://www.newindia.co.in/right-to-information/rti-">https://www.newindia.co.in/right-to-information/rti-</a>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL compliance
1.11.2	(ii) Finalised for Minor penalty or major penalty proceedings	Fully Met	3.85	3.85	<a href="https://newindia.co.in">https:// newindia.co.in</a> >Legal Section>Right to Information >compliance under Sec.4(1)(b)-Point no.19	Fully Met	3.85	Same as above
<b>1.12</b>	<b>Programmes to advance understanding of RTI(Section 26)</b>							
1.12.1	Educational programmes	Fully Met	1.92	1.92	Training arranged for all the CPIOs and ACPIOs during the year through inhouse/external faculties as follows: 1. One day Training on Right to Information Act, 2005 at Mumbai on 9.08.2023. 2. Training on Right to Information Act, 2005 at Ramnagar, Jim Corbett	Fully Met	1.92	<a href="https://www.newindia.co.in/right-to-information">https://www.newindia.co.in/right-to-information</a> ; <a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a>

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					from 18 .01.2024 to 21.01.2024			
1.12.2	Efforts to encourage public authority to participate in these programmes	Fully Met	1.92	1.92	Training arranged for all the CPIOs and ACPIOs during the year through inhouse/external faculties as follows: 1. One day Training on Right to Information Act, 2005 at Mumbai on 9.08.2023. 2. Training on Right to Information Act, 2005 at Ramnagar, Jim Corbett from 18 .01.2024 to 21.01.2024	Fully Met	1.92	Same as above
1.12.3	Training of CPIO/APIO	Fully Met	1.92	1.92	Training arranged for all the CPIOs and ACPIOs	Fully Met	1.92	Same as above



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					during the year through inhouse/external faculties as follows: 1. One day Training on Right to Information Act, 2005 at Mumbai on 9.08.2023. 2. Training on Right to Information Act, 2005 at Ramnagar, Jim Corbett from 18 .01.2024 to 21.01.2024			
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned	Fully Met	1.92	1.92	Uploaded information in the form of Guidelines, RTI Act, Manuals, SC Judgements etc. under <a href="http://newindia.co.in/home/legal">http://newindia.co.in/home/legal</a>	Fully Met	1.92	Guidelines on RTI are updated and published on regular intervals; Last update is as on 28.06.2024

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					section>Right to Information			
<b>1.13</b>	<b>Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]</b>							
1.13.1	Transfer Policy And Transfer Orders[F No. 1/6/2011- IR Dt. 15.4.2013]	Fully Met	7.69	7.69	https://newindia.co.in>Legal Section>Right to Information >compliance under Sec.4(1)(b)-Point no.20	Partially Met	3.85	https://www.newindia.co.in/right-to-information; https://www.newindia.co.in/right-to-information/rti-compliance; New India Assurance Company, Mumbai is advised to provide/upload complete detail
<b>Total</b>			<b>100</b>	<b>100</b>		<b>100</b>	<b>94</b>	
<b>2</b>	<b>Budget and Programme</b>							
<b>2.1</b>	<b>Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc.[Section 4(1)(b)(xi)]</b>							
2.1.1	Total Budget for the public authority	Fully Met	10	10.00	https://newindia.co.in>home >legal section.4(1)(b) Point no. 11	Fully Met	10.00	https://www.newindia.co.in/right-to-information; https://www.newindia.co.in/right-to-information/rti-

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								compliance; <a href="https://www.newindia.co.in/assets/docs/right-to-information/Point%20no.%202.1.1%20budget%20allotted.pdf">https://www.newindia.co.in/assets/docs/right-to-information/Point%20no.%202.1.1%20budget%20allotted.pdf</a>
2.1.2	Budget for each agency and plan & programmes	Not Met	10	0	empty	Partially Met	5.00	New India Assurance Company, Mumbai is advised to provide/upload complete detail
2.1.3	Proposed expenditures	Fully Met	10	10.00	<a href="https://newindia.co.in/home/legal/section.4(1)(b)Point%20no.%2011">https://newindia.co.in/home&gt;legal section.4(1)(b) Point no. 11</a>	Partially Met	5.00	Same as above
2.1.4	Revised budget for each agency, if any	Fully Met	10	10.00	<a href="https://newindia.co.in/home/legal/section.4(1)(b)Point%20no.%2011">https://newindia.co.in/home&gt;legal section.4(1)(b) Point no. 11</a>	Partially Met	5.00	Same as above
2.1.5	Report on disbursements made and place where the related reports are available	Not Met	10	0	empty	Fully Met	10.00	Now available at: <a href="https://www.newindia.co.in/company-financials">https://www.newindia.co.in/company-financials</a>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
<b>2.2</b>	<b>Foreign and domestic tours(F.No. 1/8/2012- IR dt. 11.9.2012)</b>							
2.2.1	Budget	Not Met	16.67	0	empty	Fully Met	16.67	Now available at: <a href="https://www.newindia.co.in/right-to-information">https://www.newindia.co.in/right-to-information</a> ; <a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a>
2.2.2	Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department.- (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit	Not Met	16.67	0	empty	Partially Met	8.34	New India Assurance Company, Mumbai is advised to provide/upload complete detail
2.2.3	Information related to procurements- (a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works contracts concluded – in any such combination of the above-and, (d) The rate/ rates and the total amount at which such procurement or works contract is to be executed.	Fully Met	16.67	16.67	<a href="https://newindia.co.in/home&gt;information and help&gt;tender notice">https://newindia.co.in/home&gt;information and help&gt;tender notice</a>	Partially Met	8.34	<a href="https://www.newindia.co.in/tender-notice">https://www.newindia.co.in/tender-notice</a> ; New India Assurance Company, Mumbai is advised to provide/upload complete detail
<b>2.3</b>	<b>Manner of execution of subsidy programme [Section 4(i)(b)(xii)]</b>							
2.3.1	Name of the programme of activity	Not Applicable	0	0	empty	Not Applicable	0	<a href="https://www.n">https://www.n</a>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
								ewindia.co.in/right-to-information; https://www.newindia.co.in/right-to-information/rti-compliance; As per New India Assurance Company, Mumbai, it is NOT applicable
2.3.2	Objective of the programme	Not Applicable0	0	empty	Not Applicable0			Same as above
2.3.3	Procedure to avail benefits	Not Applicable0	0	empty	Not Applicable0			Same as above
2.3.4	Duration of the programme/ scheme	Not Applicable0	0	empty	Not Applicable0			Same as above
2.3.5	Physical and financial targets of the programme	Not Applicable0	0	empty	Not Applicable0			Same as above
2.3.6	Nature/ scale of subsidy /amount allotted	Not Applicable0	0	empty	Not Applicable0			Same as above
2.3.7	Eligibility criteria for grant of subsidy	Not Applicable0	0	empty	Not Applicable0			Same as above
2.3.8	Details of beneficiaries of subsidy programme (number, profile etc)	Not Applicable0	0	empty	Not Applicable0			Same as above
<b>2.4</b>	<b>Discretionary and non-discretionary grants [F. No. 1/6/2011-IR dt. 15.04.2013]</b>							
2.4.1	Discretionary and non-discretionary grants/ allocations to State Govt./ NGOs/other institutions	Not Applicable0	0	empty	Not Applicable0			As per New India

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
								Assurance Company, Mumbai, it is NOT applicable
2.4.2	Annual accounts of all legal entities who are provided grants by public authorities	Not Applicable	0	0	empty	Not Applicable	0	Same as above
<b>2.5</b>	<b>Particulars of recipients of concessions, permits of authorizations granted by the public authority[Section 4(1) (b) (xiii)]</b>							
2.5.1	Concessions, permits or authorizations granted by public authority	Not Applicable	0	0	empty	Not Applicable	0	As per New India Assurance Company, Mumbai, it is NOT applicable
2.5.2	For each concessions, permit or authorization granted - (a) Eligibility criteria, (b) Procedure for getting the concession/ grant and/ or permits of authorizations, (c) Name and address of the recipients given concessions/ permits or authorizations, (d) Date of award of concessions/ permits of authorizations	Not Applicable	0	0	empty	Not Applicable	0	Same as above
<b>2.6</b>	<b>CAG &amp; PAC paras [F No. 1/6/2011- IR dt. 15.4.2013]</b>							
2.6.1	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the parliament.	Fully Met	50	50.00	<a href="https://newindia.a.co.in/home&gt;about us&gt;Annual Report">https://newindia.a.co.in/home&gt;about us&gt;Annual Report</a>	Fully Met	50.00	<a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a> ; <a href="https://www.newindia.co.in/company-financials">https://www.newindia.co.in/company-financials</a>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
<b>Total</b>			<b>150</b>	<b>97</b>		<b>150</b>	<b>118</b>	
<b>3</b>	<b>Publicity Band Public interface</b>							
<b>3.1</b>	<b>Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation there of [Section 4(1)(b)(vii)] [F No 1/6/2011-IR dt. 15.04.2013]</b>							
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Fully Met	12.5	12.50	<a href="https://newindia.co.in">https://newindia.co.in</a> >Legal Section>Right To Information >Compliance under 4(1)(B)>Point No. 7	Fully Met	12.50	<a href="https://www.newindia.co.in/right-to-information">https://www.newindia.co.in/right-to-information</a> ; <a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a>
3.1.2	Arrangements for consultation with or representation by - (a) Members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors,(c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	Not Met	12.5	0	empty	Fully Met	12.50	Same as above
3.1.3	Public- private partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any	Not Applicable	0	0	empty	Not Applicable	0	As per New India Assurance Company, Mumbai, it is NOT applicable
3.1.4	Public- private partnerships (PPP)- Detailed project reports (DPRs)	Not Applicable	0	0	empty	Not Applicable	0	Same as above
3.1.5	Public- private partnerships (PPP)- Concession agreements.	Not Applicable	0	0	empty	Not Applicable	0	Same as above
3.1.6	Public- private partnerships (PPP)- Operation and	Not Applicable	0	0	empty	Not Applicable	0	Same as

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	maintenance manuals							above
3.1.7	Public- private partnerships (PPP) - Other documents generated as part of the implementation of the PPP	Not Applicable	0	0	empty	Not Applicable	0	Same as above
3.1.8	Public- private partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government	Not Applicable	0	0	empty	Not Applicable	0	Same as above
3.1.9	Public- private partnerships (PPP) -Information relating to outputs and outcomes	Not Applicable	0	0	empty	Not Applicable	0	Same as above
3.1.10	Public- private partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)	Not Applicable	0	0	empty	Not Applicable	0	Same as above
3.1.11	Public- private partnerships (PPP) - All payment made under the PPP project	Not Applicable	0	0	empty	Not Applicable	0	Same as above
<b>3.2</b>	<b>Are the details of policies / decisions, which affect public, informed to them[Section 4(1) (c)]</b>							
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Policy decisions/ legislations taken in the previous one year	Not Met	16.67	0	empty	Fully Met	16.67	Now available at: <a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a>
3.2.2	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Outline the Public consultation process	Not Met	16.67	0	empty	Fully Met	16.67	Same as above
3.2.3	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive- Outline the arrangement for consultation before formulation of policy	Not Met	16.67	0	empty	Fully Met	16.67	Same as above
<b>3.3</b>	<b>Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]</b>							



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
3.3.1	Use of the most effective means of communication - Internet (website)	Fully Met	50	50.00	Our website, https://newindia.co.in	Fully Met	50.00	https://www.newindia.co.in/ https://www.newindia.co.in/right-to-information
<b>3.4</b>	<b>Form of accessibility of information manual/ handbook[Section 4(1)(b)]</b>							
3.4.1	Information manual/handbook available in Electronic format	Fully Met	25	25.00	Our website https://newindia.co.in	Fully Met	25.00	https://www.newindia.co.in/right-to-information/rti-compliance
3.4.2	Information manual/handbook available in Printed format	Not Met	25	0	empty	Fully Met	25.00	Now available as above
<b>3.5</b>	<b>Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]</b>							
3.5.1	List of materials available Free of cost	Fully Met	25	25.00	Annual Report, Financial Standing Order, Manual, Product Information etc. Can be downloaded free of cost from company's website https://newindia.co.in	Fully Met	25.00	https://www.newindia.co.in/right-to-information/rti-compliance
3.5.2	List of materials available At a reasonable cost of	Fully Met	25	25.00	CAnnual	Fully Met	25.00	Same as

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	the medium				Report, Financial Standing Order, Manual, Product Information etc. Can be downloaded free of cost from company's website <a href="https://newindia.co.in">https://newindia.co.in</a>			above
<b>Total</b>			<b>225</b>	<b>138</b>		<b>225</b>	<b>225</b>	
<b>4</b>	<b>E-Governance</b>							
<b>4.1</b>	<b>Language in which Information Manual/Handbook Available [F No. 1/6/2011-IR dt. 15.4.2013]</b>							
4.1.1	English	Fully Met	14.29	14.29	English. Can be accessed on website <a href="https://newindia.co.in">https://newindia.co.in</a>	Fully Met	14.29	<a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a>
4.1.2	Vernacular/ Local Language	Fully Met	14.29	14.29	Hindi. Can be accessed on website <a href="https://newindia.co.in">https://newindia.co.in</a>	Fully Met	14.29	<a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a>
<b>4.2</b>	<b>When was the information Manual/Handbook last updated?[F No. 1/6/2011-IR dt 15.4.2013]</b>							
4.2.1	Last date of Annual updation	Fully Met	28.57	28.57	As required from time to time	Fully Met	28.57	28.06.2024

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
<b>4.3</b>	<b>Information available in electronic form[Section 4(1)(b)(xiv)]</b>							
4.3.1	Details of information available in electronic form	Fully Met	9.52	9.52	Annual Report, Financial Standing Order, Manual, Product Information etc. Can be accessed on website <a href="https://newindia.co.in">https://newindia.co.in</a> . Can be downloaded free of cost from company's website.	Fully Met	9.52	<a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a>
4.3.2	Name/ title of the document/record/ other information	Fully Met	9.52	9.52	Annual Report, Financial Standing Order, Manual, Product Information etc. Can be accessed on website <a href="https://newindia.co.in">https://newindia.co.in</a> . Can be	Fully Met	9.52	Same as above

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					downloaded free of cost from company's website.			
4.3.3	Location where available	Fully Met	9.52	9.52	Can be accessed on website <a href="https://newindia.co.in">https://newindia.co.in</a>	Fully Met	9.52	Same as above
<b>4.4</b>	<b>Particulars of facilities available to citizen for obtaining information[Section 4(1)(b)(xv)]</b>							
4.4.1	Name & location of the faculty	Fully Met	7.14	7.14	Information available on our website <a href="https://newindia.co.in">https://newindia.co.in</a> >home>Legal Section>Right To Information >compliance under 4(1)(b) under Point no. 15 AND also under Home>Suggestion and Complaints>Grievance Redressal	Fully Met	7.14	<a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a>
4.4.2	Details of information made available	Fully Met	7.14	7.14	Information available on our website <a href="https://newindia.co.in">https://newindia.co.in</a>	Fully Met	7.14	Same as above

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					co.in>home>Legal Section>Right to Information >compliance under 4(1)(b) under Point no. 15 AND also under https://newindia.co.inHome>Suggestion and Complaints>Grievance Redressal AND https://newindia.co.in>Home>Information and Help> Public Disclosures			
4.4.3	Working hours of the facility	Fully Met	7.14	7.14	Information available on our website https://newindia.co.in>home>Legal Section>compliance under 4(1)(b) under Point no. 15 and also under htt	Fully Met	7.14	Same as above

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					ps://newindia.co.in>Home>About us>Workforce>Hours of work			
4.4.4	Contact person & contact details (Phone, fax email)	Fully Met	7.14	7.14	Information available on our website https://newindia.co.in>home>Legal Section>Right to Information >compliance under 4(1)(b) under Point no. 15 AND also under https://newindia.co.in>home>Legal Section>Right to Information	Fully Met	7.14	Same as above
<b>4.5</b>	<b>Such other information as may be prescribed under Section 4(i) (b)(xvii)</b>							
4.5.1	Grievance redressal mechanism	Fully Met	3.57	3.57	Information available on our website https://newindia.co.in>home>Legal Section>compliance under 4(1)(b)	Fully Met	3.57	https://www.newindia.co.in/right-to-information/rti-compliance; https://www.newindia.co.in/grievance

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					under Point no. 15 AND also under Home>Suggestion and Complaints>Grievance Redressal			
4.5.2	Details of applications received under RTI and information provided	Fully Met	3.57	3.57	Information available on our website <a href="https://newindia.co.in/home/Legal Section/Right to Information">https://newindia.co.in/home/Legal Section/Right to Information</a>	Fully Met	3.57	<a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a>
4.5.3	List of completed schemes/ projects/ Programmes	Not Applicable	0	0	empty	Partially Met	1.79	Same as above
4.5.4	List of schemes/ projects/ programme underway	Not Applicable	0	0	empty	Partially Met	1.79	Same as above
4.5.5	Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Partially Met	3.57	1.79	Information available on <a href="https://newindia.co.in/home:Legal Section/Compliance under 4(1)(b) under Point no. 15 and also under Information &amp; Help/Tender Notice">https://newindia.co.in/home:Legal Section/Compliance under 4(1)(b) under Point no. 15 and also under Information &amp; Help/Tender Notice</a>	Partially Met	1.79	Same as above

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.5.6	Annual Report	Fully Met	3.57	3.57	Information available on <a href="http://newindia.co.in">http://newindia.co.in</a> >Home>About us>Financials>Annual Report	Fully Met	3.57	<a href="https://www.newindia.co.in/company-financials">https://www.newindia.co.in/company-financials</a>
4.5.7	Frequently Asked Question (FAQs)	Fully Met	3.57	3.57	<a href="https://newindia.co.in">https://newindia.co.in</a> >Home>Information & help -> FAQ	Fully Met	3.57	<a href="https://www.newindia.co.in/faq">https://www.newindia.co.in/faq</a>
4.5.8	Any other information such as - (a) Citizen's Charter, (b) Result Framework Document (RFD), (c) Six monthly reports on the , (d) Performance against the benchmarks set in the Citizen's Charter	Fully Met	3.57	3.57	Information on <a href="http://newindia.co.in">http://newindia.co.in</a> >Home>About us>Profile	Fully Met	3.57	<a href="https://www.newindia.co.in/company-profile">https://www.newindia.co.in/company-profile</a>
<b>4.6</b>	<b>Receipt &amp; Disposal of RTI applications &amp; appeals [F.No 1/6/2011-IR dt. 15.04.2013]</b>							
4.6.1	Details of applications received and disposed	Fully Met	14.29	14.29	Information on <a href="http://newindia.co.in">http://newindia.co.in</a> >Home>Legal Section>Right To Information	Fully Met	14.29	<a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a>
4.6.2	Details of appeals received and orders issued	Fully Met	14.29	14.29	Information on <a href="http://newindia.co.in">http://newindia.co.in</a> >Home>Legal Section>Right To Information	Fully Met	14.29	Same as above
<b>4.7</b>	<b>Replies to questions asked in the parliament[Section 4(1)(d)(2)]</b>							
4.7.1	Details of questions asked and replies given	Not Applicable	0	0	empty	Partially Met	14.29	Now partially available at: ht



Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
								tps://www.newindia.co.in/right-to-information/rti-compliance; New India Assurance Company, Mumbai is advised to provide/upload complete detail
<b>Total</b>			<b>164</b>	<b>162</b>		<b>200</b>	<b>180</b>	
<b>5</b>	<b>Information as may be prescribed</b>							
<b>5.1</b>	<b>Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 17.8.2016, F No. 1/6/2011-IR dt. 15.4.2013]</b>							
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met	20	20.00	Information available on <a href="https://newindia.co.in">https://newindia.co.in</a> >Home>Legal Section>Right To Information >compliance under 4(1)(b)>Point no. 16	Fully Met	20.00	<a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a>
5.1.2	Details of third party audit of voluntary disclosure -(a) Dates of audit carried out , (b) Report of the audit carried out	Fully Met	20	20.00	<a href="https://newindia.co.in">https://newindia.co.in</a> >Legal Section>Right to Information >compliance	Fully Met	20.00	27.10.2023: <a href="https://www.newindia.co.in/assets/docs/right-to-information/">https://www.newindia.co.in/assets/docs/right-to-information/</a>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					u/s 4(1)(b)>Point no. 18			The_New_India_Assurance_Company_Ltd (3).pdf
5.1.3	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment , (b) Name & Designation of the officers	Not Applicable	0	0	empty	Partially Met	10.00	New India Assurance Company, Mumbai is advised to provide/upload complete detail
5.1.4	Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Not Applicable	0	0	empty	Fully Met	20.00	Now available at: <a href="https://www.newindia.co.in/right-to-information/rti-compliance">https://www.newindia.co.in/right-to-information/rti-compliance</a>
5.1.5	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers	Not Applicable	0	0	empty	Fully Met	20.00	Same as above
<b>Total</b>			<b>40</b>	<b>40</b>		<b>100</b>	<b>90</b>	
<b>6</b>	<b>Information Disclosed on own Initiative</b>							
<b>6.1</b>	<b>Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information</b>							
6.1.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information	Fully Met	25	25.00	Information available on our website <a href="https://newindia.co.in/home&gt;Legal Section&gt;Right">https://newindia.co.in/home&gt;Legal Section&gt;Right</a>	Fully Met	25.00	<a href="https://www.newindia.co.in/">https://www.newindia.co.in/</a> ; <a href="https://www.newindia.co.in/right-to-information">https://www.newindia.co.in/right-to-information</a>

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					to Information >compliance under 4(1)(b) AND also under https://newindia.co.in> Home>Information and Help> Public Disclosures			
<b>6.2</b>	<b>Guidelines for Indian Government Websites (GIGW) is followed (released in February, 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Publ</b>							
6.2.1	Whether STQC certification obtained and its validity	Not Met	12.5	0	empty	Not Met	0	New India Assurance Company, Mumbai is advised to initiate the process of obtaining STQC certification and uploading the same
6.2.2	Does the website show the certificate on the Website?	Not Met	12.5	0	empty	Not Met	0	Same as above
<b>Total</b>			<b>50</b>	<b>25</b>		<b>50</b>	<b>25</b>	
<b>Grand Total</b>			<b>729</b>	<b>562</b>		<b>825</b>	<b>733</b>	