



## THE NEW INDIA ASSURANCE CO. LTD.

(Government of India Undertaking)

### New India Bharat Flexi Griha Raksha Base Policy

UIN: IRDAN190RPPR0032V02202223

#### Key Features Document (KFD)

#### **Introduction**

This document gives the important features of Our **New India Bharat Flexi Griha Raksha Base policy**. Here, We describe the policy and answer Your questions. Read it carefully before You buy this Insurance Cover, and keep it safe for future reference.

#### **What is the Insurance Cover?**

The **New India Bharat Flexi Griha Raksha Base policy** gives insurance cover to Your Home Building, and Home Contents, that is, articles or things in Your home. Under this policy, We agree to pay You for the loss You suffer when unexpected events cause physical loss, damage or destruction of the building of Your home, and articles or things in it.

This **Policy gives three types of covers:**

- a. **Home Building Cover** for the building structure of Your home.
- b. **Home Contents Cover** for the articles or things in Your home. Where Home Building is also covered, **General Contents** are automatically covered for 20% of the Sum Insured of the Home Building subject to a maximum of ₹ 10 Lakh (Rupees Ten Lakh) unless You opt for a higher Sum Insured for Home Contents and declare the details.  
(At least one of the above 2 covers is compulsory)
- c. **Optional Cover:** The following optional covers are available under the policy on payment of additional premium.
  - i. **Cover for Valuable Contents on Agreed Value Basis:** Valuable contents of Your Home such as jewellery, silverware, paintings, works of art etc can be covered under this optional cover.



NEW INDIA BHARAT FLEXI GRIHA RAKSHA BASE POLICY  
UIN:IRDAN190RPPR0032V02202223

- ii. **Personal Accident Cover:** If the insured peril causing damage to Your Home Building and/or Contents also results in the death of either You or Your spouse, a compensation of ₹ 5 Lakh (Rs. Five Lakh) per person would be payable.
- iii. **Acts of Terrorism** (Coverage, Exclusions, Excess As per Terrorism Clause)
- iv. **Burglary** -Cover upto Rs. 10 lacs maximum on First loss basis
- v. **Break down Cover-** Electrical/ Mechanical breakdown of the home appliances

**How does *the* New India Bharat Flexi Griha Raksha Base policy *help me?***

If Your Home Building, or Home Contents, that is, articles or things in Your home are lost, damaged or destroyed physically because of unexpected events that occur during the period of this policy, We provide insurance cover as follows:

Name of Cover	Your loss	We pay	Nature of Cover
Home Building Cover	Building is damaged	Cost of repairs, Architect's, Surveyor's, Consulting engineer's fees, Costs of clearing debris, Loss of Rent and Rent for alternative accommodation	Standard
	Building is completely destroyed (Total Loss)	Cost of Construction	Standard
Home Contents Cover :	Any General Content is damaged	Cost of repairs	Standard. You can opt out of the cover or increase the Sum Insured by declaring the details.
	Article or thing is lost or destroyed (Total Loss)	Cost of replacing that item with a same or similar item.[	
Personal Accident Cover	Unfortunate death of Your spouse or Yourself due to an insured peril that caused damage to Home Building and/or Contents	₹ 5,00,000/- per person	Optional



NEW INDIA BHARAT FLEXI GRIHA RAKSHA BASE POLICY  
UIN:IRDAN190RPPR0032V02202223

Cover for Valuable Contents on Agreed Value Basis (under Home Contents Cover)	Valuable content is physically damaged	Cost of repair	Optional
	Valuable content is a total loss	Agreed Value	



NEW INDIA BHARAT FLEXI GRIHA RAKSHA BASE POLICY  
UIN:IRDAN190RPPR0032V02202223

**Which unexpected events does it cover?**

We give insurance cover for physical loss or damage, or destruction caused to Insured Property by the following unforeseen events occurring during the Policy Period.

	<b>Column A</b>	<b>Column B</b>
	<b>We cover</b> physical loss or damage, or destruction caused to the Insured Property by	<b>We do not cover</b> any loss or damage, or destruction caused to the Insured Property
1.	Fire	caused by burning of Insured Property by order of any Public Authority.
2.	Explosion or Implosion	-
3.	Lightning	-
4.	Earthquake, volcanic eruption, or other like convulsions of nature	
5.	Storm, Cyclone, Typhoon, Tempest, Hurricane, Tornado, Tsunami, Flood and Inundation	
6.	Subsidence of the land on which Your Home Building stands, Landslide, Rockslide	caused by a. normal cracking, settlement or bedding down of new structures, b. the settlement or movement of made up ground, c. coastal or river erosion, d. defective design or workmanship or use of defective materials, or e. demolition, construction, structural alterations or repair of any property, or groundworks or excavations.
7.	Bush Fire, Forest fire, Jungle fire	-
8.	Impact damage of any kind, i.e., damage caused by impact of, or collision caused by any external physical object (e.g. vehicle, falling trees, aircraft, wall etc.)	caused by pressure waves caused by aircraft or other aerial or space devices travelling at sonic or supersonic speeds.



NEW INDIA BHARAT FLEXI GRIHA RAKSHA BASE POLICY  
UIN:IRDAN190RPPR0032V02202223

9.	Missile testing operations	-
10.	Riot, Strikes, Malicious Damages	caused by a. temporary or permanent dispossession, confiscation, commandeering, requisition or destruction by order of the government or any lawful authority, or b. temporary or permanent dispossession of Your Home by unlawful occupation by any person.
11.	Bursting or overflowing of water tanks, apparatus and pipes.	-
12.	Leakage from automatic sprinkler installations.	a. repairs or alterations in Your Home or the building in which Your Home is located, b. repairs, removal or extension of any sprinkler installation, or c. defects in the construction known to You.
13.	Theft within 7 days from the occurrence of and proximately caused by any of the above Insured Events.	if it is a. any article or thing outside Your Home, or b. any article or thing attached from the outside of the outer walls or the roof of Your Home, unless securely mounted.

**Special features:**

1. Cover for loss caused by theft within 7 days of and caused by occurrence of these events.
2. Option to opt out following inbuilt covers against discount in premium:
  - a. Earthquake, volcanic eruption, or other convulsions of nature
  - b. Storm, Cyclone, Typhoon, Tempest, Hurricane, Tornado, Tsunami, Flood and Inundation, Lightning, Subsidence of the land, Landslide, Rockslide
  - c. Explosion/implosion of domestic pressure vessels



### ***Does the New India Bharat Flexi Griha Raksha Base policy cover all losses caused by these events?***

Some events and losses are not covered. Some of these are:

- Your deliberate, wilful or intentional act,
- War, invasion, war-like operations,
- Ionizing radiation, Pollution or contamination,
- Property is missing or has been mislaid,
- Consequential or indirect loss or damage,
- Loss or damage to bullion or unset precious stones, manuscripts, vehicles and explosive substances,
- Addition, extension, or alteration to Your building more than 10% of its carpet area,
- Costs, fees or expenses for preparing any claim (\*Please refer to policy document for entire list of exclusions)

### ***For which property can I take this policy?***

The **Home Building Cover** is for the building of Your home. It may be constructed using any material. Additional structures such as garage, verandah, domestic outhouses for residence, compound walls, retaining walls, parking space, solar panels, water tanks or residence, permanent fixtures and fittings and internal roads are also covered.

The policy also pays for the following expenses:

- i. Upto 5% of the claim amount for reasonable fees of architect, surveyor, consulting engineer;
- ii. Upto 2% of the claim amount for reasonable costs of removing debris from the site.

Further, the policy also pays for Loss of Rent and Rent for Alternative Accommodation while the Home Building is not fit for living because of physical loss arising out of an Insured Event.

The **Home Contents Cover** is for General contents of household use in Your home. Contents like television, refrigerator, furniture and other household articles are covered.

You can also cover valuable contents like jewellery, works of art, silverware, paintings, etc by paying additional premium. How do I become eligible to buy the cover?

You can buy cover for the building if You are its owner, authorised occupier, landlord, or tenant and You are liable for insurance. You can buy the cover if Your Home



NEW INDIA BHARAT FLEXI GRIHA RAKSHA BASE POLICY  
UIN:IRDAN190RPPR0032V02202223

Building is used for residence. If You carry on commercial activity by employing other persons, You cannot buy this policy but have to buy the appropriate policy.

You can buy cover for any item of article or thing if You are its owner, purchaser, or responsible for it.

### ***How much do I pay for this cover?***

The Premium for the Home Building Cover and the Home Contents Cover depends upon the amount of Sum Insured and various other factors that define the risk profile of Your Home Building and Home Contents.

### ***How long does this cover protect me?***

You can opt for a duration up to 10 years.

### ***Can I opt for any additional covers under this policy?***

You can opt for an Add-on by choosing from the Add-ons, if any, offered by Us under this product and the ones that You have purchased will be mentioned in the Policy Schedule and the relevant clause/s and/or endorsements will be attached to this Policy.

### ***How and when do I pay the premium?***

You must pay premium in advance. The insurance cover begins only after We receive Your premium.

### ***What are my obligations under the policy?***

You have some obligations to fulfil. You must:

- state all and true information about Yourself and Your home and articles or things inside Your home when You submit a proposal,
- take care to prevent theft, loss or damage to Your Home Building and Home Contents, and
- ensure that unauthorised persons do not occupy Your Home Building,
- make true and full disclosure in Your claim and documents supporting the claim,
- give Us full cooperation for inspection and investigating the claim that You will make,
- make a claim when You suffer loss, and follow the claim procedure,



NEW INDIA BHARAT FLEXI GRIHA RAKSHA BASE POLICY  
UIN:IRDAN190RPPR0032V02202223

- Inform to Us change in circumstances such as if You change Your address, You make any addition, alteration, extension to structure of Your Home Building, You change use of Your Home Building, You let out Your Home Building, Your Home Building no longer be solely occupied by You.

### ***Can I make changes to this policy?***

You can choose to make changes to the covers of this Policy as may be permitted. You must make a proposal or request for any change. It will be effective only after We have accepted Your proposal, and You have paid the additional premium where applicable.

### ***Can this policy be cancelled?***

You can cancel this Policy at any time by giving Us notice in writing. The Policy will terminate when We receive Your notice.

We cannot cancel this policy during the policy period except on the grounds of misrepresentation, non-disclosure of material facts, fraud or non-cooperation of the insured

In case of total loss of Your Home in a long term policy where You have decided not to reinstate Your Home in favour of a cash settlement of Your claim, We will cancel the policy for the remaining duration of the policy period. In such a case We shall refund the proportionate premium for the un-expired policy years after grossing up the premium paid by You towards long term discount, if any.

### ***How can I obtain this Policy?***

You can contact any agent of the company or an intermediary or other approved distribution channel, visit Our website for information on this product including whether it is available online, call Our call centre or contact Our office near to You.

### ***How can this policy be renewed?***

This policy will expire on end of the Policy Period. If You wish to renew the Policy, You must apply for renewal before the end of the Policy Period and pay the required premium amount.

**Renewal of this policy is not automatic**, We may seek relevant information from You for the purpose of renewal. We can reject Your renewal only on grounds on Misrepresentation, non-disclosure of material facts, fraud or non-co-operation on Your





NEW INDIA BHARAT FLEXI GRIHA RAKSHA BASE POLICY  
UIN:IRDAN190RPPR0032V02202223

part.

### ***Where can I find the details of the Cover?***

We have given above the broad features of the **New India Bharat Flexi Griha Raksha Base policy**. If You choose this policy, Your transaction with Us will have legal implications. Please also read the 'Prospectus'. Further, detailed terms and conditions of this cover will be stated in a legal document called the 'Policy'. It is therefore important to read the Prospectus and the Policy.

### ***How do I get copies of the Prospectus and the Policy?***

- You can read these two documents on Our website [www.newindia.co.in](http://www.newindia.co.in) You can download them from Our web-site.
- You can get copies from any branch of Our Company.

### ***What do I do if I have a grievance?***

You can approach Our Grievance Redressal Officer by sending an email at [gro@newindia.co.in](mailto:gro@newindia.co.in) (email address) or a letter to Address : The New India Assurance Co.Ltd., Grievance Cell Department, Head Office, 87 M.G.Road, Fort, Mumbai - 400 001 You can also lodge the grievance through IRDAI's Integrated Grievance Management System (IGMS).

If Your grievance is not resolved, You can approach the Insurance Ombudsman, depending on the nature of the grievance and the financial implication, if any. You can find more details about Insurance Ombudsmen at [www.gbic.co.in](http://www.gbic.co.in) or [www.irdai.gov.in](http://www.irdai.gov.in).

**Disclaimer: In the event of any question relating to interpretation of the insurance coverage, the policy document will prevail.**